

	5	4	3	2	1
CRITERIA	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
OPENNESS. Everyone is encouraged to say openly what they think without fear or reprisal.					
COHESION. Team members see themselves as a tight-knit group.					
PRIDE. People feel good about being a team member.					
DECISIONS. Everyone has the fullest opportunity to participate in decisions affecting the whole group.					
DESIRE. We have wish to have, own or be something – like King Loius in the Jungle Book “I want to be like you –oo-oo”					
TRUST. Team members feel that no one in the group will take advantage of them.					
ASSESSMENT. The team reviews its own functioning regularly in a frank and open way.					
IDENTIFICATION. I feel I am treated as a full member of the team and feel very much part of it.					
LEADERSHIP. Our team leader is a key to our effectiveness.					
FEEDBACK TO LEADER. The boss is very open to suggestions about the improvement of his/her performance.					

	5	4	3	2	1
CRITERIA	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
COOPERATION. Team members work well together.					
COMMUNICATION. Everyone is good at giving and receiving feedback.					
GOALS. Goal setting is truly a team activity.					
CREATIVITY. Innovation is encouraged and rewarded.					
CONFLICT. Disagreements are faced up to and worked through fully.					
SUPPORT. Praise and recognition are given enthusiastically.					
PASSION. We have a strong enthusiasm and affection for our product / service /customer offering.					
MUTUAL RESPECT. Everyone shows appreciation for one another and avoids sarcasms and put-downs.					
COMMITMENT. Everyone is dedicated to furthering team goals.					
ATMOSPHERE. The climate encourages people to put forward their best efforts.					